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Please note that calls may be recorded for training and
quality purposes.
The company reserves the right to alter, change or modify
the product specifications without prior warning.
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BEAB Approved
Intertek

IMPORTANT INFORMATION - ALL REMOTES

Safety information

This appliance can be used by children aged from 3 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

Children shall not play with the appliance.

Cleaning and user maintenance shall not be made by children without supervision.

These wired remotes provide a secondary method of 'Start/Stop' for Visage™, Quartz™ Classic, Unity Q™ and Aqualisa® Smart Link™ shower systems. The wired remote may be sited inside the showering area, as long as it is not subjected to continuous spray, or it can be sited outside the showering area – up to 10 metres from the Aqualisa® SmartValve™.

⚠️ **IMPORTANT**: CONTROLLERS AND REMOTES FROM DIFFERENT PRODUCT RANGES ARE **NOT** CROSS COMPATIBLE.
Contact the Aqualisa® Customer Helpline for further information.

THIS PRODUCT MUST BE INSTALLED BY A COMPETENT PERSON IN ACCORDANCE WITH ALL RELEVANT CURRENT WATER AND ELECTRICAL SUPPLY REGULATIONS.

ALL PRODUCTS REQUIRING AN ELECTRICAL CONNECTION MUST BE INSTALLED BY A QUALIFIED PERSON FOLLOWING THE LATEST REVISION OF THE ELECTRICAL WIRING REGULATIONS, BOTH NATIONAL AND LOCAL AND CERTIFIED TO CURRENT BUILDING REGULATIONS.

Cables which are chased into the wall must be protected by a suitably sized conduit or sheathing to allow for removal in the event of service and maintenance purposes. Failure to install this way may invalidate the warranty.

Ensure that the conduit is run to avoid the wired remote fixing holes.

Surface mounted cables must also be protected by a suitable approved conduit, even in a loft, where there may be a risk of damage from vermin.

The wired remote is supplied from a safety low voltage source.

This product is suitable for domestic use only.

The wired remote must not be installed in situations where the ambient temperature is likely to fall below 5°C or rise above 40°C.

We do not recommend the use of wired remotes in steam therapy facilities.

Aqualisa® products are supplied complete with a 1 year guarantee that can be upgraded by registering the product with Aqualisa®.

See www.aqualisa.co.uk/guarantee for details.

Please refer to the main installation guide Important Information section for further safety information.

Declaration of conformity

Aqualisa® Products Limited declares that the remote in conjunction with the Aqualisa® SmartValve™, diverter and main controller complies with the essential requirements and other relevant provisions of the Low Voltage Directive (2014/35/EU) and the EMC Directive (2014/30/EU).

Continue overleaf for Visage™ remote installation.

COMPONENTS QUARTZ™ CLASSIC, UNITY Q™ & AQUALISA® SMART LINK™

⚠️ Before commencing installation, it is essential that the instructions below are read and understood and that you have all the necessary components. Prior to installation, ensure all additional guides supplied with this product are read and understood.

Failure to install the product in accordance with these instructions may adversely affect the warranty terms and conditions. Do not undertake any part of this installation unless you are competent to do so. Prior to starting, ensure that you are familiar with the necessary plumbing and wiring regulations required to install the product correctly and safely.
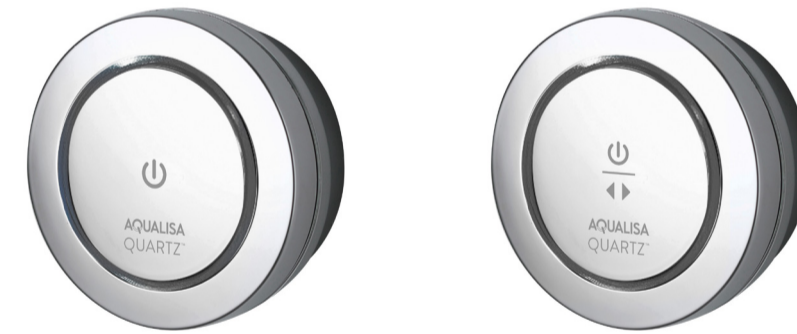
The Aqualisa® SmartValve™ must be isolated from the mains power supply prior to installing the wired remote.

WIRED REMOTE COMPONENTS

Quartz™ Classic components shown for illustrative purposes

WIRED REMOTES

Wired remote single outlet   **Wired remote dual outlet (divert)**

Quartz™ Classic shown for illustrative purposes

⚠️ THERE ARE TWO VARIANTS OF QUARTZ™ CLASSIC, UNITY Q™ AND AQUALISA® SMART LINK™ REMOTES:
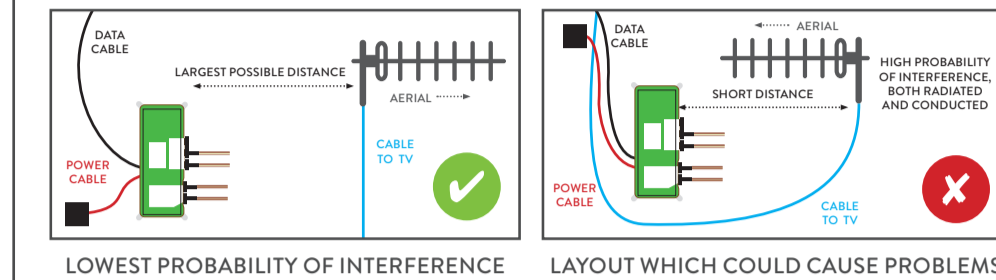
SINGLE OUTLET

DUAL OUTLET (DIVERT)

IMPORTANT: THESE ARE **NOT** CROSS COMPATIBLE.

INSTALLATION OF QUARTZ™ CLASSIC, UNITY Q™ AND AQUALISA® SMART LINK™ WIRED REMOTE
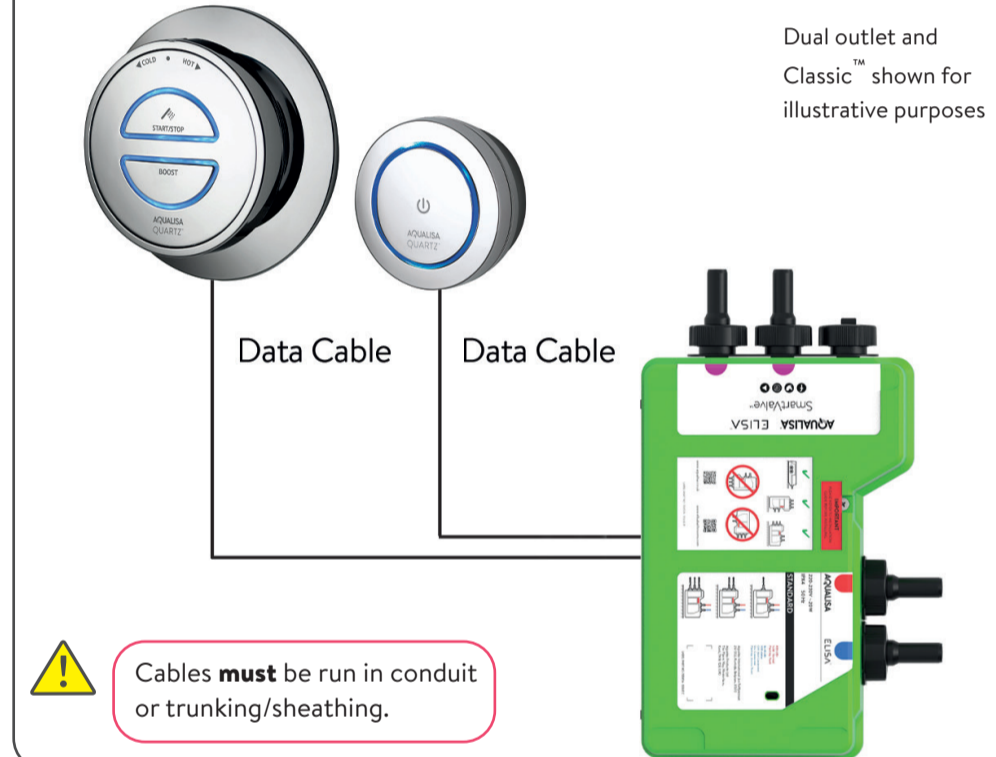
Digital TV Interference

Although the Aqualisa® SmartValve™ complies with all relevant EMC standards, if incorrectly sited, it may interfere with digital TV reception. Please follow the recommendations below to minimise this effect.

See recommended layouts below.

Images of Aqualisa® SmartValve™ for illustration only, refer to main installation guide for orientation.

LOWEST PROBABILITY OF INTERFERENCE   LAYOUT WHICH COULD CAUSE PROBLEMS

• Route cables separately, and as far apart from each other as possible.
• Aerial to point away from the Aqualisa® SmartValve™.
• Ensure the distance between the Aqualisa® SmartValve™ and the aerial is as large as possible.

Wiring Diagram - Quartz™Classic, Unity Q™ & Aqualisa® Smart Link™

Data Cable   Data Cable

Dual outlet and Classic™ shown for illustrative purposes

⚠️ Cables **must** be run in conduit or trunking/sheathing.

1 Using the back plate as a template, mark the position of the fixing screws and a Ø20mm hole for the data cable rear entry point. Prepare suitable wall fixings to accommodate no. 8 non-rusting countersunk head screws of a suitable length (not included).
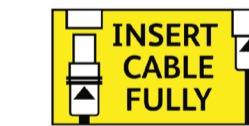
2 Prepare a suitable route and install the low voltage data cable. On the Aqualisa® SmartValve™ or diverter side, allow sufficient length for plugging into the socket. On the wired remote side we recommend a minimum length of 70mm including the connector plug.

⚠️ Ensure the data cable is the correct way round as both ends differ in type of connection used (transparent connector to the Aqualisa® SmartValve™ or diverter).
Data cables must be protected by suitable sheathing or conduit in the event of servicing and maintenance. Failure to install this way may invalidate the warranty.
A cut out is provided in the back plate to facilitate surface sited cable entry if preferred.

3 Apply a thin bead of silicone sealant in the mastic groove at the rear of the mounting plate and pull the data cable through before securing the back plate to the wall using suitable no. 8 non-rusting countersunk screws.

4 Lining up the key way, push the data cable plug into the back of the remote assembly, ensuring both rubber skirts are recessed into the connection (see diagram below), using a blunt flat bladed screwdriver or similar tool if required. To make a watertight fitting, ensure the rubber seal is no longer visible.

INSERT CABLE FULLY

5 Locate the remote assembly onto the back plate with the graphics in a diagonal position as illustrated. Rotate the remote clockwise so the graphics are in the horizontal position to lock the unit in place.

⚠️ To release the remote, insert a small flat bladed screwdriver into the small opening at the 7 o'clock position to release the locking mechanism, and rotate the remote face anti-clockwise.
Before any electrical adjustment is attempted, the electricity supply must be turned off at the mains switch. Electrical installation may only be carried out by a qualified person.

6 For single outlet models, the Aqualisa® SmartValve™ features a secondary data cable socket next to the main data cable connection for use with the remote. Carefully snap and remove the entry pillar and connect the cable into the socket as shown.

⚠️ For dual outlet (divert) models the transparent end of the wired remote cable plugs directly into **port 1** of the diverter. This is indicated by the single dot.
Quartz™ Classic, Unity Q™ and Aqualisa® Smart Link™ dual outlet (divert) wired remotes can only be used with dual outlet (divert) products.
Please refer to the Aqualisa® SmartValve™ Installation Guide for further information.

7 Prior to commissioning the wired remote, please refer to the installation instructions provided with the main product to complete the installation of the Aqualisa® SmartValve™ and diverter (where supplied).

Commissioning

1. Reconnect the power supply to the Aqualisa® SmartValve™.
2. Turn the shower system on using the main controller.
   The LED light ring will flash simultaneously with the remote light ring, until the desired temperature has been reached. When both LED lights remain constant, turn the shower off using the main controller.
3. Repeat the above process using the remote rather than the main controller ensuring the LED lights flash or remain constant simultaneously.

User guide

Single outlet system

1. Press the button on the wired remote to turn the shower on.
2. The flashing to steady LED display advises when the temperature selected by the main controller has been reached.
3. Turn the shower off either by pressing the main controller or remote button.

Dual outlet (divert) system

1. Press the button on the wired remote to turn the shower on.
2. The shower system will operate as determined by the outlet selected during the SmartValve™ installation - diverter controller matrix section.
3. If required, push and hold the remote button for 3 seconds to stop the 1st outlet and start the 2nd outlet.
4. The flashing to steady LED display advises when the temperature selected by the main controller has been reached.
5. Turn the shower off either by pressing the main controller or remote button.

After installation

Run through the wired remote operation with the user and hand them this guide, as well as the main installation and user guides, if applicable.

Complete and post the guarantee card or register online at www.aqualisa.co.uk

Cleaning and maintenance

Your wired remote should be cleaned using only a soft cloth and washing up liquid.

DO NOT USE ABRASIVE CLEANERS

Cleaning and maintenance should not be undertaken by children without supervision by a person responsible for their safety.

COMPONENTS VISAGE™ AND iSYSTEM™ SMART

⚠️ Before commencing installation, it is essential that the instructions below are read and understood and that you have all the necessary components. Prior to installation, ensure all additional guides supplied with this product are read and understood.

Failure to install the product in accordance with these instructions may adversely affect the warranty terms and conditions. Do not undertake any part of this installation unless you are competent to do so. Prior to starting, ensure that you are familiar with the necessary plumbing and wiring regulations required to install the product correctly and safely.

The Aqualisa® SmartValve™ must be isolated from the mains power supply prior to installing the wired remote.

VISAGE™ COMPONENTS

iSYSTEM™ SMART COMPONENTS

WIRED REMOTES

Visage™
wired remote

iSystem™ Smart
wired remote

INSTALLATION OF VISAGE™ AND iSYSTEM™ SMART WIRED REMOTE

Digital TV Interference

Although the Aqualisa® SmartValve™ complies with all relevant EMC standards, if incorrectly sited, it may interfere with digital TV reception. Please follow the recommendations below to minimise this effect.

See recommended layouts below.

Images of Aqualisa® SmartValve™ for illustration only, refer to main installation guide for orientation.

LOWEST PROBABILITY OF INTERFERENCE   LAYOUT WHICH COULD CAUSE PROBLEMS

- Route cables separately, and as far apart from each other as possible.
- Aerial to point away from the Aqualisa® SmartValve™.
- Ensure the distance between the Aqualisa® SmartValve™ and the aerial is as large as possible.

Wiring Diagram - Visage™/iSystem™ Smart

Dual outlet and Visage™ shown for illustrative purposes

Data Cable   Data Cable

⚠️ Cables **must** be run in conduit or trunking/sheathing.

1 Using the back plate as a template, mark the position of the fixing screws and a Ø16mm hole for the data cable entry point.
The cable entry point should be made in the top right hand corner of the back plate recess. This is to ensure sufficient distance is kept between the fixings and cable entry hole.

Visage™

iSystem™ Smart

2 Prepare suitable wall fixings to accommodate no.8 non-rusting countersunk head screws of a suitable length (not included).

3 Prepare a suitable route and install the low voltage data cable. On the Aqualisa® SmartValve™ or diverter side, allow sufficient length for plugging into the socket. On the wired remote side we recommend a minimum length of 70mm including the connector plug.
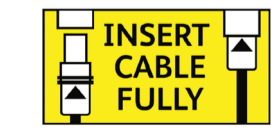
⚠️ Ensure the data cable is the correct way round as both ends differ in type of connection used (transparent connector to the Aqualisa® SmartValve™).
Data cables must be protected by suitable sheathing or conduit in the event of servicing and maintenance. Failure to install this way may invalidate the warranty.
A cut out is provided in the back plate to facilitate surface sited cable entry if preferred.

4 Pull the data cable through before securing the back plate to the wall using suitable no. 8 non-rusting countersunk screws.

Visage™

iSystem™ Smart

5 Lining up the key way, push the data cable plug into the back of the remote assembly, ensuring both rubber skirts are recessed into the connection (see diagram below), using a blunt flat bladed screwdriver or similar tool if required. To make a water tight fitting, ensure the rubber seal is no longer visible.

INSERT CABLE FULLY

6a Visage™ locate the slot at the bottom of the button assembly, onto the locating peg at the bottom of the back plate assembly, and offer the button into position.

Visage™

6b iSystem™ Smart - locate the slot at the top of the button assembly, onto the locating peg at the top of the back plate assembly, and lower the button into position.

iSystem™ Smart

7a Visage™ Secure the button to the back plate by carefully but firmly pushing the button assembly onto the locking clip at the top of the back plate.

To release the button, insert a small flat bladed screw driver into the slot at the top of the button assembly to release the locking clip, taking care to avoid damaging the plated surface. Carefully lift the button out and up off of the back plate bottom locating peg.

Visage™

Visage™

7b iSystem™ smart – secure the button to the back plate by carefully but firmly pushing the button assembly onto the locking clip at the bottom of the back plate.

To release the button, insert a small flat bladed screw driver into the small slot at the bottom of the button assembly to release the locking clip, taking care to avoid damaging the plated surface. Carefully lift the button out and up off of the back plate top locating peg.

iSystem™ Smart

iSystem™ Smart

8 Visage™ comes with an optional wall plate. To secure this item, apply a thin bead of mastic to the groove at the rear of the wall plate.

Place the wall plate into position and push flush to the finished wall surface, taking care to avoid any transfer of mastic from the wall plate onto the button assembly.

WIRING CONTROLLER AND REMOTE

⚠️ BEFORE ANY ELECTRICAL ADJUSTMENT IS ATTEMPTED, THE ELECTRICITY SUPPLY MUST BE TURNED OFF AT THE MAINS SWITCH.
ELECTRICAL INSTALLATION MAY ONLY BE CARRIED OUT BY A QUALIFIED PERSON.

9 The main controller cable plugs into one socket. The Aqualisa® SmartValve™ features a secondary data cable socket next to the main data cable connection for use with the remote.

10 Prior to commissioning the wired remote, please refer to the installation instructions provided with the main product to complete the installation of the Aqualisa® SmartValve™.

⚠️ iSystem™ Smart controllers are supplied with a temporary, clear protective film on the controls. Please remove this film once the product has been installed.

Commissioning

1. Reconnect the power supply to the Aqualisa® SmartValve™.
2. Turn the shower system on using the main controller.
   The LED light will flash simultaneously with the remote control light, until the desired temperature has been reached. When both LED lights remain constant, turn the shower off using the main controller.
3. Repeat the above process using the remote rather than the main controller ensuring the LED lights flash or remain constant simultaneously.

User guide

Single outlet system

1. Press the button on the wired remote to turn the shower on.
2. The flashing to steady LED display advises when the temperature selected by the main controller has been reached.
3. Turn the shower off either by pressing the main controller or remote button.

Dual outlet (divert) system

1. Press the button on the wired remote to turn the shower on.
2. The shower system will operate as determined by the outlet selected during the diverter primary outlet set up (Visage™ installation guide).
3. If required, push and hold the remote button for 3 seconds to stop the 1st outlet and start the 2nd outlet.
4. The flashing to steady LED display advises when the temperature selected by the main controller has been reached.
5. Turn the shower off either by pressing the main controller or remote button.

After installation

Run through the wired remote operation with the user and hand them this guide, as well as the main installation and user guides, if applicable.

Complete and post the guarantee card or register online at www.aqualisa.co.uk

Cleaning and maintenance

Your wired remote should be cleaned using only a soft cloth and washing up liquid.

DO NOT USE ABRASIVE CLEANERS

Cleaning and maintenance should not be undertaken by children without supervision by a person responsible for their safety.